

Supplying an innovative heating solution that enable safe care home visits

During the Coronavirus pandemic, nursing and residential care homes across the country needed to create new methods to ensure that their residents can safely see family members. Mibec worked with Cheswardine Hall, a family-owned and run residential home for the elderly, to enable their residents to continue these important COVID secure visits with family.

The challenge

A new outdoor cabin had been built in the home's grounds to facilitate visiting, but with the pandemic continuing as the winter cold set in, delivering heating to the cabin became an urgent priority for the management team to allow family visits to continue. They contacted Mibec to urgently source the essential pre-insulated pipe needed to complete the heating and keep the cabin open.

Innovation

Given the emergency nature of the enquiry and the likelihood of visiting at the home being stopped imminently without the crucial heating installed, our MD Mitch Cadd opened our warehouse, already closed for Christmas, to personally handover the pipe to the customer within 24 hours of the enquiry arriving.

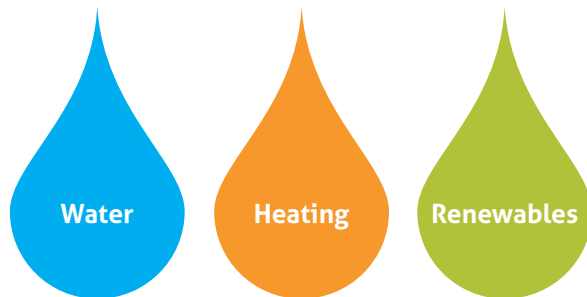
Mibec's standing as the UK's largest independent single point supplier of pre-insulated pipework enabled us to deliver a fast service to the home to ensure that vital visiting could continue uninterrupted for their vulnerable residents.

If you are adding a building to your land that requires heating, speak to our team. We can advise you on a range of pipework that can enable it to be sited where you need it to be. To find out how Mibec can deliver for your project, speak to our expert team on 01782 959170.



Images for illustration purposes only





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